KPI :: LAPORAN KPI TAHUN 2023

BIL	REFFERENCE CODE	TITTLE	SCORE CARD	FREQUENCY	JANUARI	FEBRUARI	MARCH	APRIL	MEI	JUN	JULAI	OGOS	SEPTEMBER	OKTOBER	NOVEMBER	DISEMBER
1	CR001	MENINGKAT INDEKS KEPUASAN PELANGGAN	Customer Relations	Monthly	Target:29 Achieve:29	Target:23 Achieve:23	Target:33 Achieve:33	Target:15 Achieve:15	Target: Achieve:	Target: Achieve:	Target: Achieve :	Target: Achieve:	Target: Achieve:	Target: Achieve:	Target: Achieve:	Target: Achieve:
2	CR003	KAWALAN PEMBANGUNAN	Customer Relations	Annually	Target:20 Achieve:20											
3	FE001	PEMANTAPAN PENGURUSAN KEWANGAN	Finance	Monthly	Target:76 Achieve:73	Target:93 Achieve:88	Target:95 Achieve:92	Target:64 Achieve:60	Target:70 Achieve:67	Target:73 Achieve:68	Target:113 Achieve :110	Target:89 Achieve:82	Target:84 Achieve:82	Target:102 Achieve:99	Target:93 Achieve:92	Target:119 Achieve:119
4	FE002	PEMANTAUAN KUTIPAN HASIL CUKAI	Finance	Annually	Target:2687153 Achieve:2756081											
5	FE003	PEMANTAUAN KUTIPAN HASIL CUKAI	Finance	Annually	Target:600000 Achieve:928161											
6	HS001	INDEKS KEPUASAN KAKITANGAN	Happiness	Annually	Target:700 Achieve:1500											
7	IP001	PENJAGAAN ASET KOMPUTER	Internal Process	Monthly	Target:7 Achieve:7	Target:5 Achieve:5	Target:5 Achieve:5	Target:5 Achieve:5	Target:5 Achieve:7	Target:5 Achieve:5	Target:6 Achieve :6	Target:5 Achieve:5	Target:4 Achieve:4	Target:5 Achieve:5	Target:6 Achieve:6	Target:5 Achieve:5
8	IP002	MENGADAKAN MESYUARAT OSC	Internal Process	Monthly	Target:2 Achieve:2	Target:2 Achieve:2	Target:2 Achieve:2	Target:2 Achieve:2	Target:2 Achieve:2	Target:2 Achieve:2	Target:2 Achieve:2	Target:2 Achieve:2	Target:2 Achieve:2	Target:2 Achieve:2	Target:2 Achieve:2	Target:2 Achieve:2
9	IP003	PENYEDIAAN LAPORAN TAHUNAN	Internal Process	Annually	Target:100 Achieve:100											
10	IP004	KELULUSAN PERMOHONAN LESEN	Internal Process	Monthly	Target:10 Achieve:10	Target:15 Achieve:15	Target:11 Achieve:11	Target:3 Achieve:3	Target:5 Achieve:5	Target:8 Achieve:8	Target:17 Achieve :17	Target:8 Achieve:8	Target:9 Achieve:9	Target:6 Achieve:6	Target:2 Achieve:2	Target:2 Achieve:2
11	IP005	KURSUS KAKITANGAN	Internal Process	Annually	Target:80 Achieve:90											
12	IP006	PENGURUSAN PROJEK PEMBANGUNAN	Internal Process	Annually	Target:100 Achieve:100											
13	LP001	PENGUATKUASAAN UNDANG-UNDANG	Learning	Monthly	Target:48 Achieve:42	Target:40 Achieve:36	Target:46 Achieve:46	Target:44 Achieve:38	Target:54 Achieve:49	Target:54 Achieve:48	Target:52 Achieve :48	Target:54 Achieve:52	Target:50 Achieve:48	Target:50 Achieve:48	Target:46 Achieve:42	Target:48 Achieve:46
14	LP002	PEMANTAPAN PENGUATKUASAAN UNDANG-UNDANG	Learning	Monthly	Target:54 Achieve:50	Target:60 Achieve:55	Target:59 Achieve:53	Target:57 Achieve:55	Target:45 Achieve:45	Target:40 Achieve:36	Target:68 Achieve :60	Target:58 Achieve:50	Target:73 Achieve:60	Target:50 Achieve:46	Target:45 Achieve:43	Target:45 Achieve:43
15	LP003	KUTIPAN SAMPAH BERJADUAL	Learning	Annually	Target:4 Achieve:4											